

**Appendix № 2**

**Complaint form**

To: Webdesh Ltd. with UIC 204986610

I hereby inform you that I have found a discrepancy between the digital content and the agreement.

Subject of the complaint:

.....  
.....  
.....  
.....  
.....

Requested on..... and received on .....

Preferred way of satisfaction (circle the desired option):

- bringing the digital content into compliance with the contract
- proportional reduction in price
- cancellation of contract

I enclose the following documents (circle the desired option):

- receipt/ invoice/ postal money order receipt;
- protocols, acts or other documents establishing the discrepancy between the digital content and the agreement;
- other documents establishing the claim on the grounds and amount.

Amount of the amount claimed: .....

Name of user: .....

Address of user: .....

Signature of user (paper only):

.....

Date: .....